

Spring 2020

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Vice –Chairman

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Executive Staff

President/CEO

Konda Bowling

Exec. Vice-President

Doug Barnett

**Vice-President of
Operations**

Brittany Mitchell

**Vice-President of
Lending**

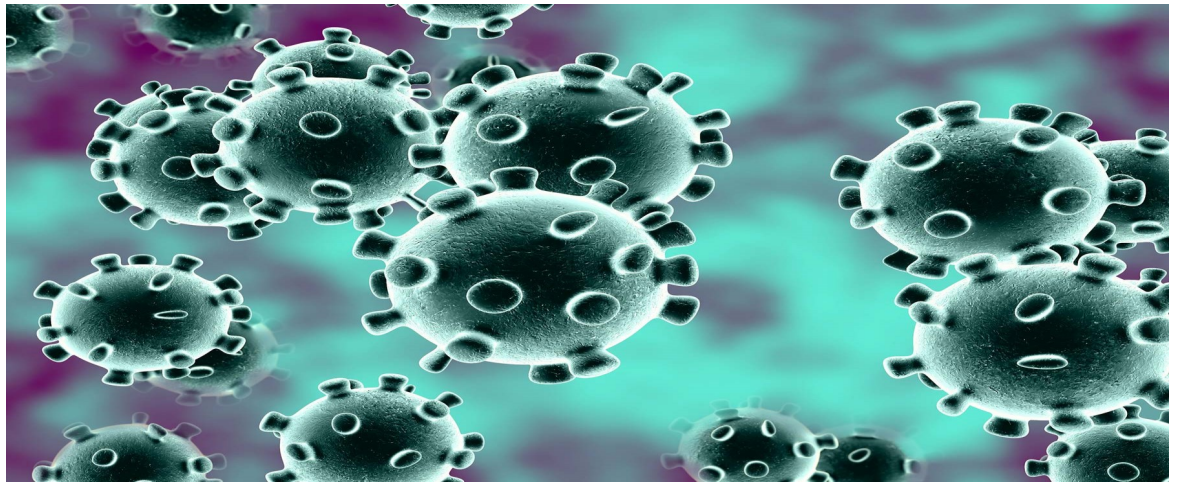
Heath Mashburn

**Contact your local
branch to sign up for
Online/Mobile
Banking**

**Visit our website at
www.ercu.org**

**Call Audio Banking
Anytime!
Within Lawrenceburg:
762-7513
Toll Free
1-855-888-ERCU**

Emergency 60 Day Skip Pay



During these unprecedented times for our country, state and our community we at ERCU hope you and your family are staying well and safe. To help with the ongoing economic changes caused by the COVID-19 pandemic we have implemented an emergency 60 day skip pay. This skip pay is available to all members, without a fee, and regardless of loan status. Like all the skip pay promotions we offer, we do require a signature from the loan holder before the skip pay can be processed. You can call ahead or come by a one of our branches to complete the form using our drive thru. We are also able to fax or email this form for your safety and health. Be sure to check your visa credit card statement for information regarding financial assistance for credit card payments. For possible modifications of real estate loans please contact our VP of Lending, Heath Mashburn at 931-766-9288.

All lobby activity has been suspended until April 6, 2020. However, this is subject to change as the global pandemic continues to evolve. We want to make sure we are providing a safe and healthy environment for our members and employees.



We Can Help!

Do you need help with bills or miscellaneous expenses? Employee Resources Credit Union is here to help. Our unsecured loans offer an easy way to take some stress out of your life. Loan amounts range from \$500 to \$7,500.00 with interest rates as low as 8.25%. We also offer Visa credit cards with no annual fees and no balance transfer fees and rates as low as 8.99% - balance transfers 4.99% for first 6 billing cycles. Call your local branch to speak with a Loan Officer and find out how you can take back control of your finances.

2020 Holiday Closings:

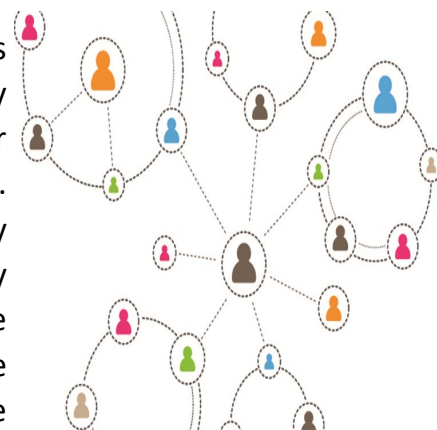
- ♦ May 25 - Memorial Day
- ♦ July 4 - Independence Day
- ♦ September 7 - Labor Day



If your VISA debit or credit card has been lost or stolen, please report it immediately to one of the following numbers:

Credit Cards – 1-800-322-8472
Debit Cards – 1-866-546-8273
Blocked Card - 1-800-417-4592
Pin Change - 1-888-793-4362

Social Distancing has become a new way of life for us all over the past few weeks. While our lobby service is currently suspended we are still able to provide you the same range of services you are



accustom to. We will continue to provide our members with full Drive Thru service, Mobile/ Online Banking service, Audio Banking service and fully staffed Call Center service. All loan products are available with application by phone, email or completed thru our mobile app. New account openings and changes will be handled by phone with signatures obtained using the Main drive thru lanes. **Any member who wishes to enroll in Online/ Mobile Banking, Remote Deposit Capture, Bill Pay or Audio Banking, please contact your local branch for assistance.**

Members can reach our Lawrenceburg call center at 931-766-9288 and we will quickly get you to a staff member to assist you. For the Pulaski office, please call 931-363-9920. For the Waynesboro office please call 931-722-9110. For our Lexington office please call 731-968-8746.

Check out our Sur-charge

Free ATMs



Did you know ERCU members have access to over 30,000 sur-charge free ATMs across the country with the CO-OP and Money Tower Networks. ATM locator Apps are available for both networks.



MAIN OFFICE

2135 N Locust Avenue
Lawrenceburg, TN 38464
P: 931.766.9288
F: 931.762.0583

REMKE AVE DRIVE-THRU

1604 Remke Avenue
Lawrenceburg, TN 38464
P: 931.766.9288
F: 931.244.7424

PULASKI BRANCH

1700 West College Street
Pulaski, TN 38478
P: 931.363.9920
F: 931.363.9922

WAYNESBORO BRANCH

321 Dexter Woods Blvd. Suite A
Waynesboro, TN 38485
P: 931.722.9110
F: 931.722.9116

LEXINGTON BRANCH

330 West Church Street
Lexington, TN 38351
P: 731.968.8746
F: 731.968.0039