

#### Fall 2020

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Contact your local branch to sign up for Online/Mobile Banking

Visit our website at www.ercu.org

Call Audio Banking Anytime! *Within Lawrenceburg:* 762-7513 Toll Free 1-855-888-ERCU



Employee Resources Credit Union is proud to offer this new video banking experience to our members! With one click, members can be connected to the staff of our virtual branch by video conference. Once connected, members will have the full service of ERCU all from the comfort of their computer or smart device. **VBANKING** is set to launch on October 1, 2020. Operational hours for **VBANKING** will be

Monday through Friday, 8-4:30. You can access our virtual branch by going to our updated website or downloading the app in the Google Play store or iTunes App Store. We can't wait to see you on **WANKING**, virtual service with a personal touch.





## Holiday Skip Pays are Back!

This Holiday Season, you can take a break from your loan payments. Skip pays are available for both November and December. You can skip one or both months for a fee of \$45 per loan/per month. Fees are due immediately upon request. Real Estate loans are not eligible for this program. This promotion is only available for a limited time, so don't miss out! Call your local branch for more details.

> November Deadline: November 25th December Deadline: December 28th

# Have you visited our new website?



Check out all of our new features at WWW.ercu.org

#### Make Gift Giving Easy this Holiday Season with Visa Pre-paid Gift Cards!

We have gift cards for everyone on your list. For a small fee, you can load one of our Visa Gift Cards with any amount ranging between \$10 and \$500 dollars. These cards can be used anywhere debit or credit cards are accepted. Call or stop by your local branch, and make ERCU your one stop destination for all of your holiday gifts.



#### Keep Your Cards Safe This Holiday Season



As you shop in stores and online this Holiday season, we would like to encourage you to keep your card's security in mind. Our Fraud Center is continuously working to keep

you and your funds secure. Should anything suspicious appear on your account, our Fraud Center may try to contact you via call, text, or email. If you are contacted by the Fraud Center please respond. Also, if your phone number or email address has changed, please contact your local branch to make sure we have your updated information. For any concerns about lost or stolen cards, please call one of the numbers below.

### VISA

Credit Cards – 1-800-322-8472 Debit Cards – 1-888-297-3416 Blocked Cards – 1-800-237-8990 Pin Change – 1-800-290-7893 International – 1-206-624-7998

#### **Holiday Closings**

October 12, 2020—Columbus Day November 11, 2020—Veteran's Day November 26, 2020—Thanksgiving Day December 25, 2020—Christmas Day January 1, 2021—New Year's Day



Like us on Facebook to stay informed about our latest News and Promotions!



Check out our Sur-charge Free ATMs



Did you know ERCU members have access to over 30,0000 sur-charge free ATMs across the country with the CO-OP and Money Tower Networks? ATM locator Apps are available for both networks.

MAIN OFFICE 2135 N Locust Avenue *Lawrenceburg, TN 38464 P: 931.766.9288 F: 931.762*.0583 **REMKE AVE DRIVE-THRU** 1604 Remke Avenue Lawrenceburg, TN 38464 P: 931.766.9288 F: 931.244.7424 PULASKI BRANCH 1700 West College Street Pulaski, TN 38478 P: 931.363.9920 F: 931.363.9922 WAYNESBORO BRANCH 321 Dexter Woods Blvd. Suite A Waynesboro, TN 38485 P: 931.722.9110 F: 931.722.9116 LEXINGTON BRANCH 330 West Church Street Lexington, TN 38351 P: 731.968.8746 F: 731.968.0039